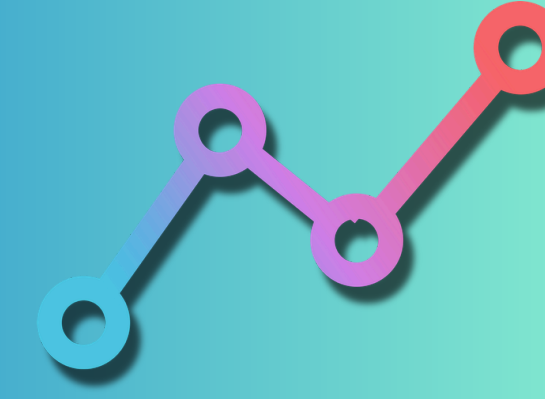


Library User Survey 2025

Result at a glance

Overall Satisfaction

9.0
out of 10



Significant increase from 8.3 in 2021 and 8.1 in 2023

Library Staff Services

9.3+
out of 10




Approachable
& Helpful
9.3/10

Provide Expert
Guidance
9.3/10

All Library Resources, Facilities & Services

Average rating
4+ / 5




Most Satisfied User Groups



Postgraduate
Students

Average rating:
9.4 / 10



School of CO &
Dance

Average rating:
9.8+ / 10

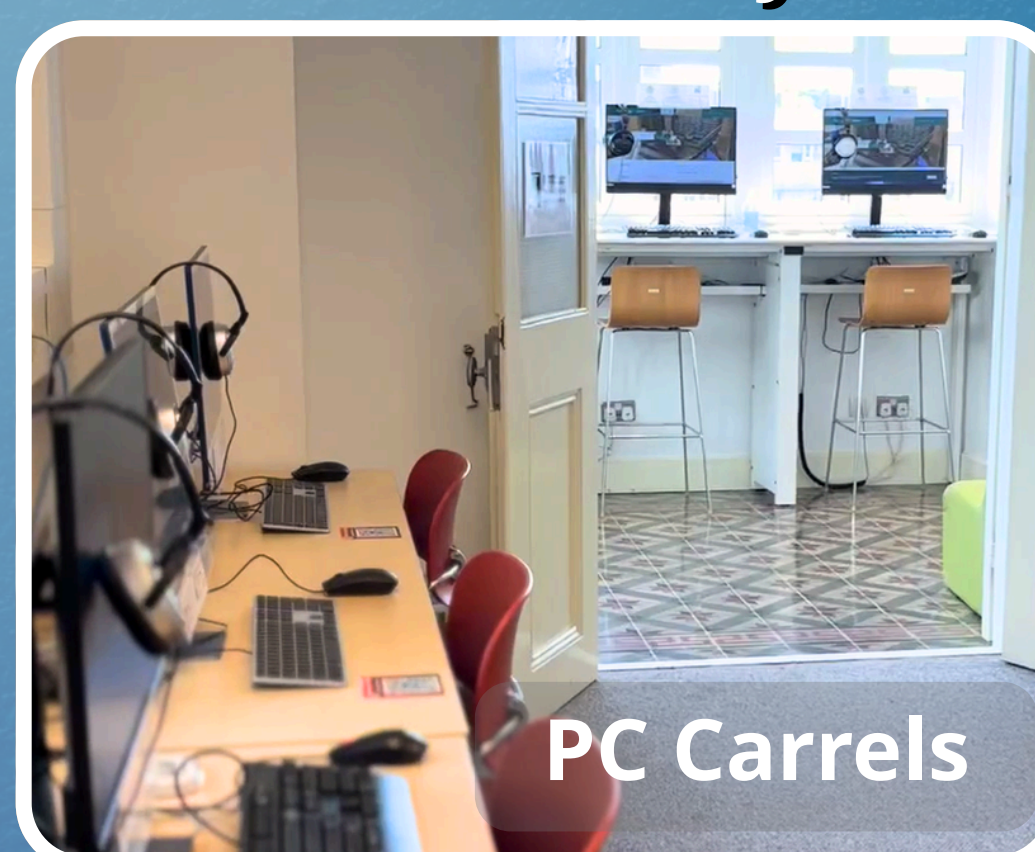


Most Frequently Used Areas

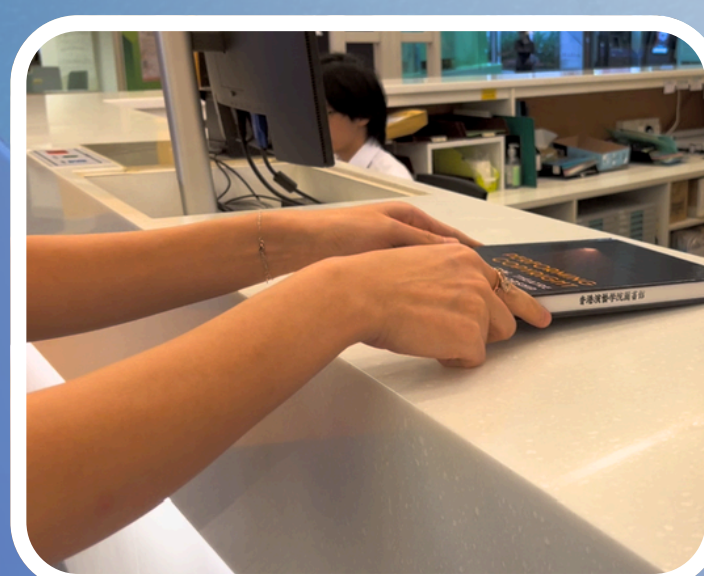
Academy Library



F/TV Library



Top Services & Spaces



Loan Service

Average rating:
4.5 / 5



Solo Pods &
Library Seminar Rooms

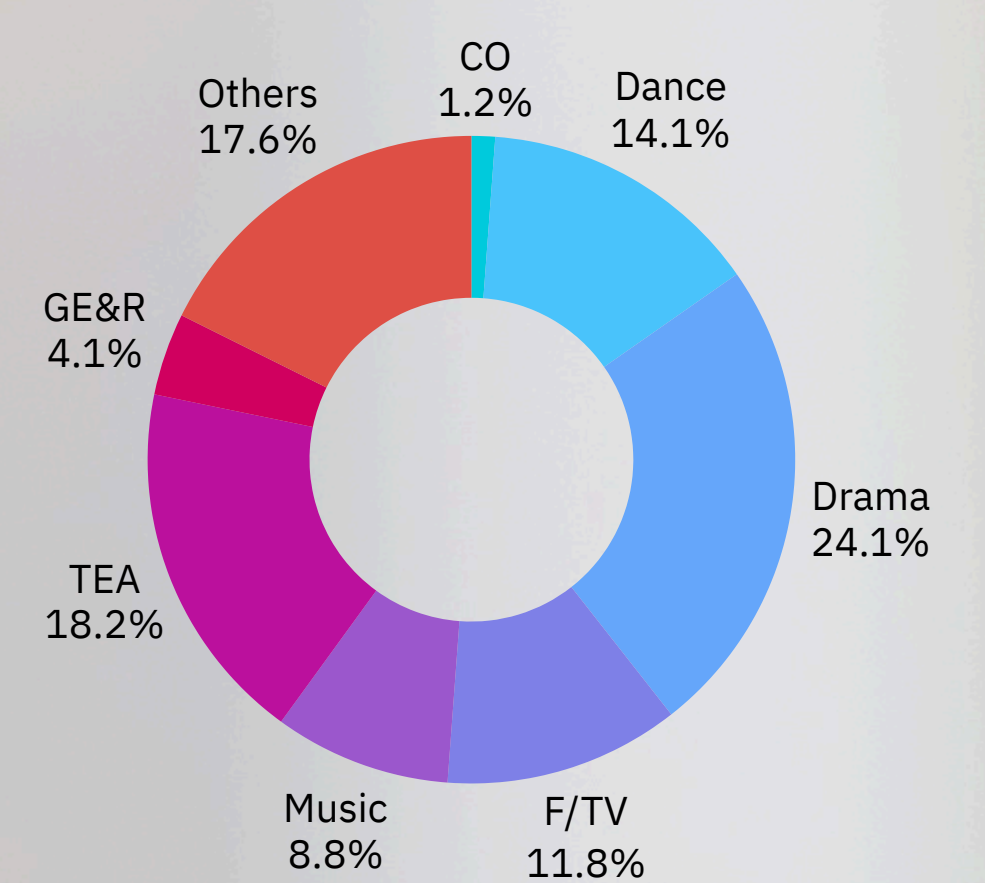
Average rating:
4.4 / 5

Respondents Profile

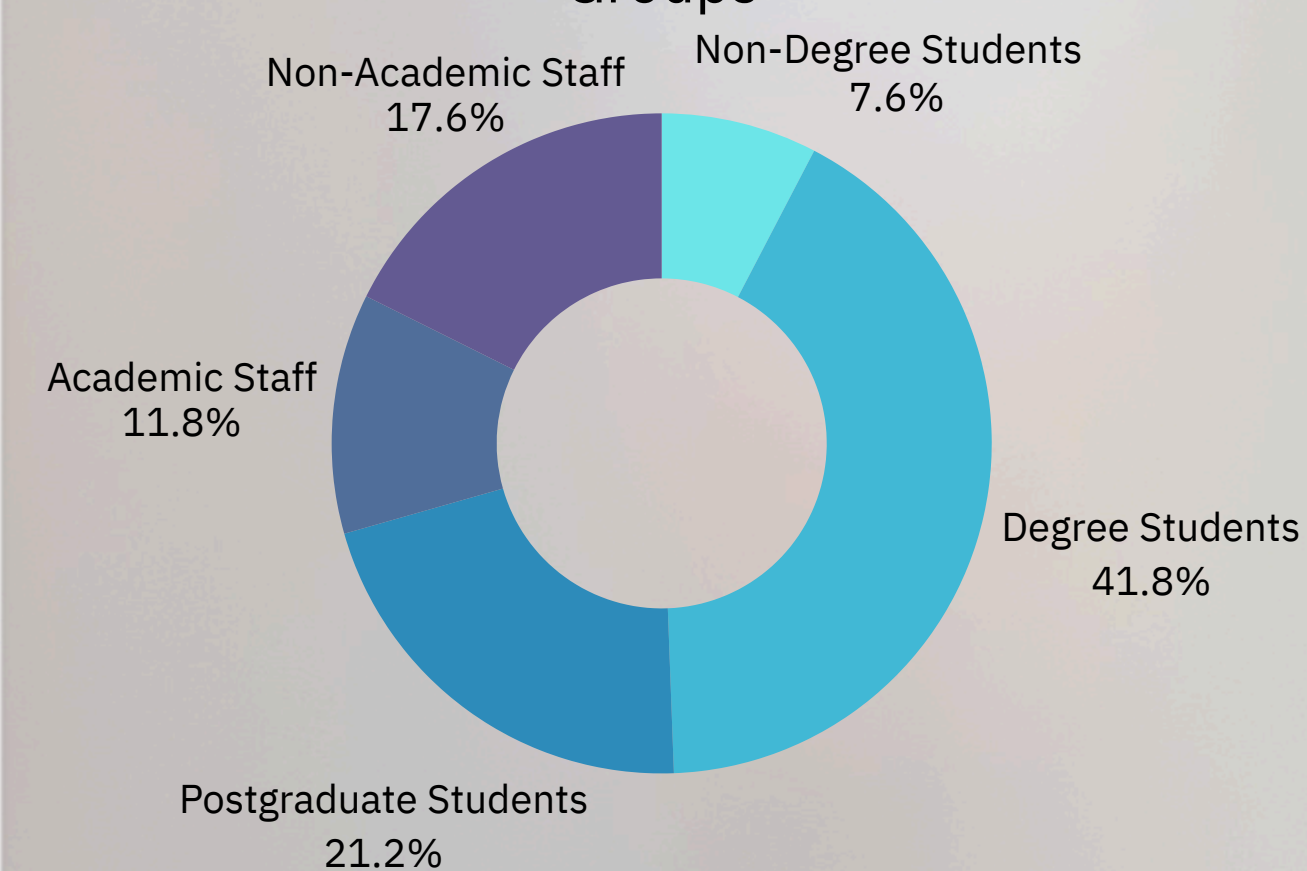
170

Total numbers of valid responses

Respondents by Schools/Departments



Respondents by User Groups



Your Feedback in Action



More Resources



Individual Spaces



More Physical
Spaces